

You can now recycle your old electricals with us.

If you're buying a new electrical product from us, we will recycle your old one for free. To qualify, your old product must perform a similar function to the new one.

Why recycle?

Unwanted electrical equipment is the UK's fastest growing type of waste.

Many electrical items can be repaired or recycled, saving natural resources and the environment. If you do not recycle, electrical equipment will end up in landfill where hazardous substances will leak out and cause soil and water contamination – harming wildlife and also human health.

We can help

If you return your old product to us within 28 days of purchasing a similar new item from us, we will recycle it for you. You will only pay the cost of returning the item to us.

Return your old product together with the order number for the new item to

The Essentials Company (WEEE returns)
Springfields, Station Road, Pulham St Mary, Diss, Norfolk IP21 4QQ

To remind you that old electrical equipment can be recycled, it is now marked with a crossed-out wheeled bin symbol. Please do not throw any electrical equipment (including those marked with this symbol) in your bin



If you have any questions about this scheme, please contact us on 01379 608899.

What is WEEE?

The Waste Electrical or Electronic Equipment (WEEE) Directive requires countries to maximise separate collection and environmentally friendly processing of these items. In the UK, distributors (including retailers) must provide a system which allows all customers buying new electrical equipment the opportunity to recycle their old items free of charge. Those establishing their own take-back scheme must as a minimum offer all customers buying new electrical equipment free take back of their old electricals on a like-for-like basis.

Find more information on WEEE recycling, and locate your local recycling centre, at the [Recycle Now](#) website.